

REGISTRATION AND BILLING INFORMATION

Thank you for choosing Dr. Sengar for your cancer treatment. Chemotherapy is complex. It takes specially trained people and the proper equipment to take care to your health care needs. At Nebraska Cancer Care, we feel we offer the best service possible for our patients at a competitive fee. The following is a statement of our office policy for registration and billing for Dr. Sengar's services.

We will require a copy of your insurance cards. Please let us know if you have a cancer insurance policy. We will be glad to forward you a copy of your claims for your cancer policy.

If you have an HMO or PPO insurance, which requires a referral or prior authorization, we will need a copy of the insurance referral. If your office visit requires a copay, you will be asked to pay at the time of service.

Your insurance policy is a contract between you and your insurance company. We will bill your insurance plan for you, as long as you provide us with the correct information. Please be aware that your health insurance plan may have specific limitations. We will assist you in providing your insurance company with all the information necessary to process your claim. If you have a secondary insurance, we will bill it for you.

We do participate in the Medicare Part B program and will accept payment according to Medicare allowable fees. You will be responsible for any non-covered services, unmet deductible, and the 20% coinsurance as listed on your beneficiary report. If you have a secondary insurance, we will submit claims for you.

We do participate in the Medicaid program. Please remember that as a Medicaid patient, there are several requirements to keep your insurance card current. You must show your Medicaid card at the beginning of every month to verify coverage. If you are assigned a spenddown, you will be asked to make arrangements to pay that amount in a timely manner during your treatment time. If you have applied for Medicaid, please make certain your SRS coordinator has all needed information for your case, and you must follow-up with your caseworker. If your caseworker needs information from our office, we will be glad to assist you at the phone number listed on this policy.

Please be aware that we will be billing for all services provided by Dr. Sengar's office. If you receive your insurance explanation of benefits and have any questions, please feel free to contact us. We will be glad to assist you in any way to understand your insurance coverage and payment.

You, as the patient, are ultimately responsible for payment of all services provided by Dr. Sengar. If you are unsure of your insurance requirements or coverage, or would like help in checking, please call our office at 402-460-5899. We will be glad to assist you. Remember, without proper authorization, you will bear the responsibility of higher costs. We want your insurance to pay at its fullest potential on your claims. All Self-Pay or Cash patients; patients who have insurance plans which provide no coverage for office visits; patients with large deductible and/or coinsurance or patients with a Medicaid spenddown will need to make advance payment arrangements if at all possible. A representative from our billing office may be contacting you to coordinate arrangements. We have a budget plan available, and will work with you to schedule payments.

Any outstanding balance will be billed to you monthly. We ask that you make a payment within 30 days of receiving your first bill. If you feel you have been billed in error or do not understand your statement, please contact our billing office. We want to help you keep your account current. It is our goal to make the billing of your treatment the least of your concerns during your treatment. Please call us with your questions – we are here to help you.

You will be billed for those fees not covered by your insurance. Again, please feel free to contact our office at any time with your billing questions. Thank you for choosing Dr. Sengar for your cancer treatment.

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